



**\_\_\_ YES! I want to sign up for ACH! (Attach a voided check to this application).**

### CUSTOMER APPLICATION

This form is not to be used for new construction or upgrade of service. Please use form noted "New Construction Application."

\_\_\_ Buying

\_\_\_ Renting – **If renting, the Landlord Section at the bottom must be completed by the landlord in order to process.**

**Start Date of Service** \_\_\_/\_\_\_/\_\_\_

Address where Service is to be provided \_\_\_\_\_

Mailing Address (If Different Than Above) \_\_\_\_\_

Applicant #1 \_\_\_\_\_

Driver's License/State ID Number \_\_\_\_\_ OR Social Security Number \_\_\_-\_\_\_-\_\_\_\_\_

Date of Birth \_\_\_/\_\_\_/\_\_\_ Email \_\_\_\_\_

Cell Phone Number ( ) - \_\_\_-\_\_\_-\_\_\_\_\_ Home Phone Number ( ) - \_\_\_-\_\_\_-\_\_\_\_\_

Applicant #2 \_\_\_\_\_

Driver's License Number \_\_\_\_\_ OR Social Security Number - - \_\_\_\_\_

Date of Birth / / \_\_\_ Email \_\_\_\_\_

Cell Phone Number ( ) - \_\_\_-\_\_\_-\_\_\_\_\_ Home Phone Number ( ) - \_\_\_-\_\_\_-\_\_\_\_\_

Per the Customer Privacy Law, we can only release account information to the individuals named on the account. If you wish for someone else to have access to your account you will need to fill out the "Release of Customer Information Authorization Form." Note: By law, landlords have access to tenant's accounts.

Do you currently have service with Waterloo Utilities at a different address? Yes No (Please Circle)

If yes, do you need a final reading at that location? Yes No (Please Circle)

Final Reading Date: \_\_\_/\_\_\_/\_\_\_ Address: \_\_\_\_\_

- **Please note that we need at least three business days advance notice to schedule a final reading.**

Applicant #1 Signature \_\_\_\_\_ Date \_\_\_/\_\_\_/\_\_\_

Applicant #2 Signature \_\_\_\_\_ Date \_\_\_/\_\_\_/\_\_\_

The Federal Trade Commission (FTC) requires Municipal Utilities to have in place an "Identity Theft Prevention Program." In accordance with the FTC requirement, as well as for your protection, WU now requires you to submit an application for service in person along with proof of identification. Failure to provide acceptable proof of identification may be construed as a red flag as set by the FTC and may be reported to the proper authorities.

Waterloo Utilities (WU) reserves the right to require a signed application for utility service. Customer will be subject to current rates, rules, and regulations as approved by the Public Service Commission (PSC) of Wisconsin. You must notify WU when you vacate and end service at the address you are vacating. Otherwise you could be liable for any charges incurred after you have moved. Application for service shall be made in the legal name of the party obligated to pay for service.

All information provided will be confidential. False information can be cause for disconnection per the Public Service Commission of Wisconsin Service rules PSC 113.0301. Residential service may be disconnected or refused for: Failure of an applicant for utility service to provide adequate verification of identity and residency.

### LANDLORD SECTION

Landlord's Name or Apartment Manager \_\_\_\_\_

Landlord's Address \_\_\_\_\_

Landlord's Phone Number ( ) \_\_\_-\_\_\_-\_\_\_\_\_

Landlord's Signature \_\_\_\_\_ Date / / \_\_\_

**OFFICE USE ONLY: Date Processed \_\_\_\_\_ Staff Initials \_\_\_\_\_ Customer # \_\_\_\_\_ Account # \_\_\_\_\_**