

# Water Softener Replacement Rebate Application Form

- Rebates available to all residential sewer customers of Waterloo Utilities. Subject to available program funding, please call to confirm funding availability.
- Applicant must replace a working timer-based self regenerating water softener with a demand initiated regeneration (DIR) water softener.
- Application must be submitted with a copy of the sales receipt.
- Offer is limited to one (1) water softener rebate per single family home, condominium, apartment or manufactured home.
- Waterloo Utilities reserves the right to verify customer eligibility, water softener sale and installation before rebate is issued.
- Upon receipt of application, qualification will be verified and you will be contacted to schedule a post installation inspection. Waterloo Utilities will inspect softeners Monday through Friday 7:30am-4pm.
- The rebate will be in the form of a bill credit applied towards future bills.
- Rebate up to 50% of the cost of the DIR water softener not to exceed \$400.
- With submittal of an application, water-sewer system customers agree to not re-install the self regenerating water softener at any time in the future.

Name \_\_\_\_\_ Email \_\_\_\_\_

Address (where installed) \_\_\_\_\_

Number to call between 7:30am-4pm \_\_\_\_\_

### Removed Water Softener Information (must be operational at time of removal)

Make & Model \_\_\_\_\_ Serial Number \_\_\_\_\_

### Installed Demand Initiated Regeneration (DIR) Water Softener Information

Make & Model \_\_\_\_\_ Serial Number \_\_\_\_\_

Date Purchased \_\_\_\_\_ Date Installed \_\_\_\_\_

**Waterloo Utilities**  
**575 Commercial Ave, Waterloo, WI 53594**  
**920 478-2260**