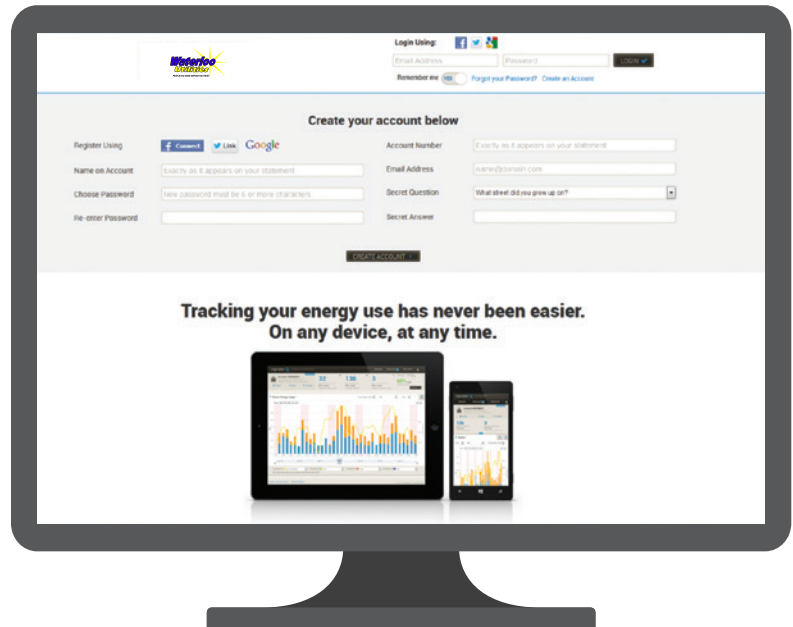


GET STARTED WITH MyACCOUNT

Now you have the ability to view your energy and water use and pay your bill using our online management tool. Setting up MyAccount is quick and easy. Follow the steps below and you will be ready to take control of managing your energy and water use.

CREATE YOUR ACCOUNT

Go to: waterlooutilities.com and select "MyAccount". Be sure to use your correct account number and account name as they appear on your monthly utility bill. If you previously had an account you will have to re-register



VIEW & PAY YOUR BILL

See your current and past billing history. Securely pay your bill using a credit card or bank account. Even easier, sign up for Auto Pay.



MANAGE YOUR DATA

After you have successfully created your MyAccount account you will be able to spot trends, track your usage and even take part in energy-related alerts and challenges.



At Waterloo Utilities, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

waterlooutilities.com (920) 478-2260

Shared strength through  WPPI Energy