

PUBLIC NOTICE - IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Lead Service Line Replacement Requirements Not Met for Waterloo Waterworks

Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely sample water at consumers' taps for lead. The tests show lead levels in the water above the limit, or "action level," so we are required to complete actions associated with lead service line removal. The requirements included removing 7% of all remaining lead service lines in our distribution system and several reporting requirements. We did not complete this requirement by September 30, 2020.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. Typically, lead enters water supplies by leaching from lead or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. However, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in or leading to your home are made of lead or contain lead solder.

Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.

What was the cause of the missed lead service line replacement requirement?

Miscommunication

What is being done to correct the problem?

Added to list of annual reports

When will the problem be resolved?

Corrected November 24, 2020

If you have questions regarding the safety of our drinking water, please contact:

Name of Responsible Person Barry Sorenson		Area Code-Telephone Number 920 478-2260	
Street Address 575 Commercial Ave	City Waterloo	State WI	Zip 53594

I certify that the information and statements contained in this public notice are true and correct and have been provided to consumers in accordance with the delivery, content, format, and deadline requirements in Subchapter X of Ch. NR 809, Wis. Adm. Code.

X

Signature



Date

****Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.**